



North Carolina  
Total Retirement Plans  
401k | 457



*Dale R. Folwell, CPA*  
STATE TREASURER OF NORTH CAROLINA  
DALE R. FOLWELL, CPA

## Premigration action items require your attention

**Reminder:** The NC 401(k) and NC 457 Plans' migration to the enhanced Empower recordkeeping platform is beginning after market close on February 2, 2024.

Therefore, a participant won't be able to transact in their account beginning at 4 p.m. Eastern time on February 1, 2024, through February 6, 2024.

To follow up on last week's readiness email, please review the items below and take action if necessary.

### Plan ID

Your plan ID will change upon migration to Empower. Your former Prudential plan ID(s) and your new Empower plan ID(s) are outlined below:

Prudential plan name/plan ID	Prudential sub plan name/ sub plan ID	Empower plan ID
Sample	Sample	Sample

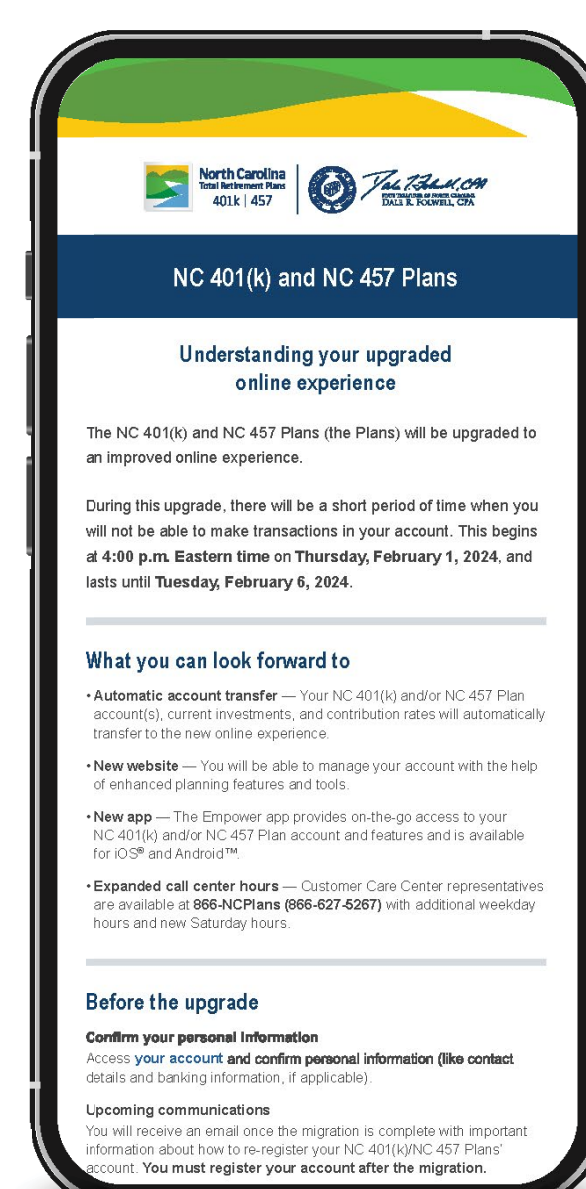
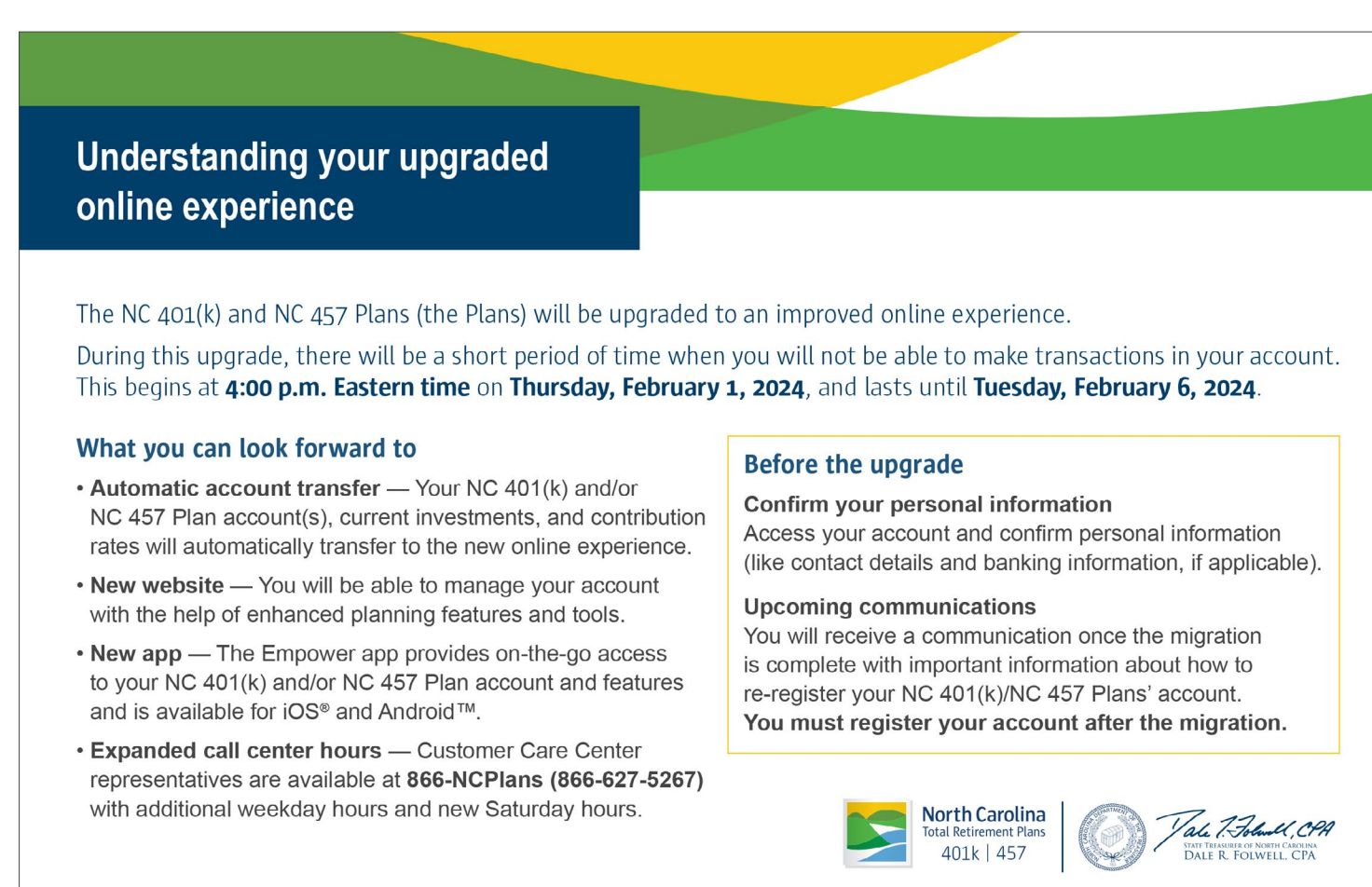
### Important ACH/debit-funding information

If your method for funding payroll files post migration is via Automated Clearing House (ACH/debit):

- Notify your bank that the retirement ACH/debit source will change effective **January 31, 2024**.
- To set up ACH/debit, contact your bank with the new ID shown above.
- We recommend starting this process **now** to adjust or establish an ACH/debit, as many banks will require a series of test debits that could take up to several business days to complete.
- If you submit via check, this information is **not** applicable.

### View participant communications

As a reminder, the NC 401(k) and NC 457 Plans have notified participants about the upcoming migration and how to access their accounts. Individuals without an email address on file will receive a postcard in the mail.



Explore the migration call-out box on the NC 401(k)/NC 457 Plans' website for migration resources to help you stay informed and organized. **Access migration updates.**

FOR PLAN SPONSOR USE ONLY.

Retirement products and services are provided by Empower Annuity Insurance Company, Hartford, CT, or its affiliates.

Empower Retirement, LLC provides the communications and recordkeeping services for the NC 401(k) and NC 457 Plans. The investments offered to you within the NC 401(k) and NC 457 Plans are not offered by or affiliated with Empower Retirement, LLC.

North Carolina Total Retirement Plans and the North Carolina Total Retirement Plans logo are service marks of the North Carolina Department of State Treasurer.

"EMPOWER" and all associated logos and product names are trademarks of Empower Annuity Insurance Company of America.

©2024 Empower Annuity Insurance Company of America. All rights reserved. RO3324943-0124